



CAPABILITY STATEMENT

IT, CYBERSECURITY & DIGITAL SOLUTIONS



Company Overview

T.I.M., LLC is a Service-Disabled Veteran-Owned Small Business (SDVOSB) headquartered in Houston, Texas, providing comprehensive IT, Cybersecurity, and Digital Solutions to federal, state, and local government agencies, as well as commercial clients. We specialize in delivering secure, scalable, and compliant technology solutions that support mission-critical operations, protect digital assets, and drive organizational efficiency.

Our team brings deep expertise across cybersecurity services, enterprise IT systems design, cloud and data services, custom software development, and digital design ensuring end-to-end delivery under a single trusted partner.



Core Competencies

IT & Cybersecurity Services

- Cybersecurity assessments, risk management, and vulnerability analysis
- Security systems design, deployment, and continuous monitoring
- Incident response, threat detection, and remediation services
- Identity and access management (IAM)
- Cybersecurity compliance support aligned with NIST, ISO, SOC, HIPAA, and CJIS frameworks

Computer Systems Design & IT Consulting

- Enterprise IT architecture and systems integration
- IT modernization and digital transformation initiatives
- IT governance, policy development, and administrative management
- Technology roadmaps and lifecycle planning
- Program and project management for complex IT environments

Cloud, Data & Infrastructure Services

- Secure data processing, hosting, and managed IT services
- Cloud migration, optimization, and performance monitoring
- Computer facilities and IT operations management
- Disaster recovery and business continuity planning
- Infrastructure maintenance and operational support

Custom Software & Application Development

- Custom software and application development
- API development and system interoperability
- Legacy system enhancement and modernization
- Agile and DevSecOps-based development methodologies
- Application maintenance and technical support services

Digital & Design Services

- Graphic design and visual communication services
- UI/UX design for web and digital platforms
- Standards-compliant and accessibility-aware digital assets
- Branding, digital content creation, and optimization
- User-focused digital experience design



Primary NAICS Codes

- **561621** – Security Systems and Cybersecurity Services
- **541512** – Computer Systems Design Services

Secondary NAICS Codes:

- **518210** – Data Processing, Hosting, and Related Services
- **541511** – Custom Computer Programming Services
- **541513** – Computer Facilities Management Services
- **541430** – Graphic Design Services
- **541611** – IT Administrative Management & General Management Consulting



Key Differentiators

- **SDVOSB Advantage:** Certified Service-Disabled Veteran-Owned Small Business
- **Integrated Delivery Model:** End-to-end IT, cybersecurity, cloud, and digital solutions
- **Security-First Approach:** Cybersecurity embedded across all services
- **Scalable & Flexible:** Ability to support small task orders to enterprise-wide programs
- **Standards & Compliance Driven:** Alignment with government and industry best practices
- **Mission-Focused:** Proven ability to support critical public-sector operations